



GOVERNMENT OF ANDHRA PRADESH

GVWV & VSWS DEPARTMENT

Vijayawada

Dr.Y.S.R. Aarogyasri Health Card Services

User Manual

April 2023

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1. Service Overview

Dr Y.S.R Aarogyasri Trust under the Government of Andhra Pradesh is providing Aarogyasri cards to citizens to avail of health benefits in various hospitals in Andhra Pradesh.

The GVWV & VSWS department has taken up two new services under the Aarogyasri cards:

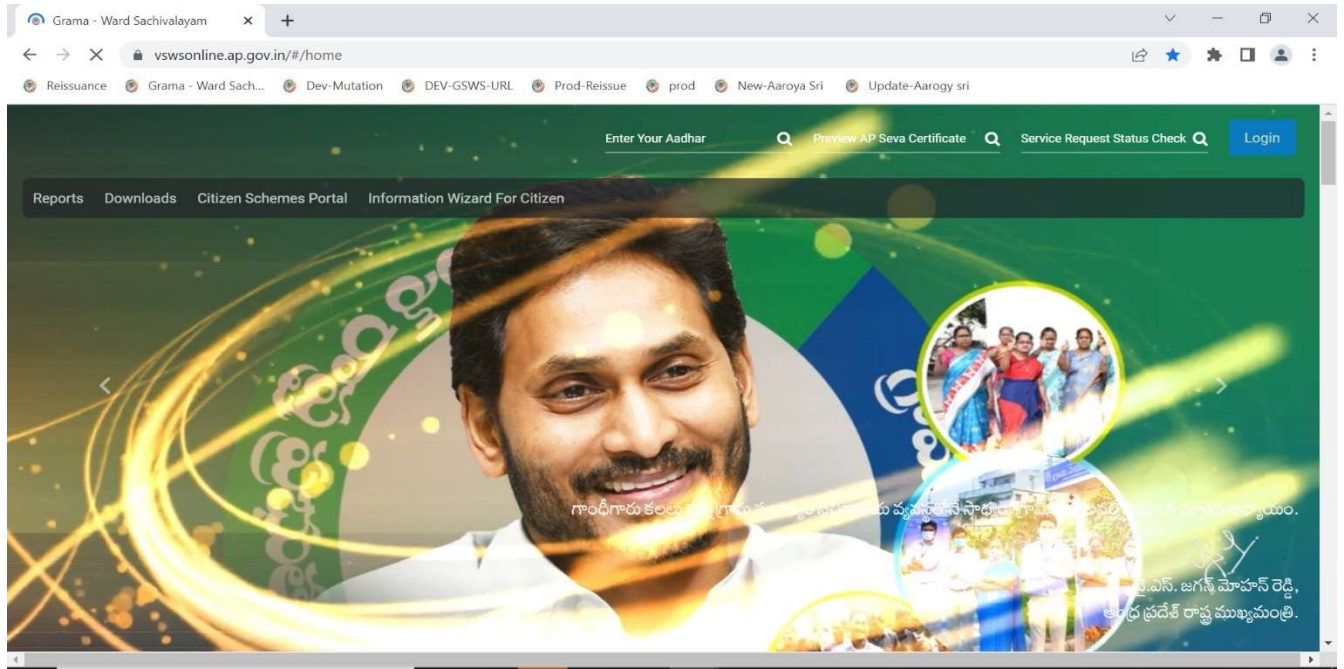
- i. Health card dispatch status updation
- ii. Aarogyasri health card eKYC for delivery

The dispatch status updation should be completed by the Digital Assistant (DA) once the health cards are received in the secretariats from the printers.

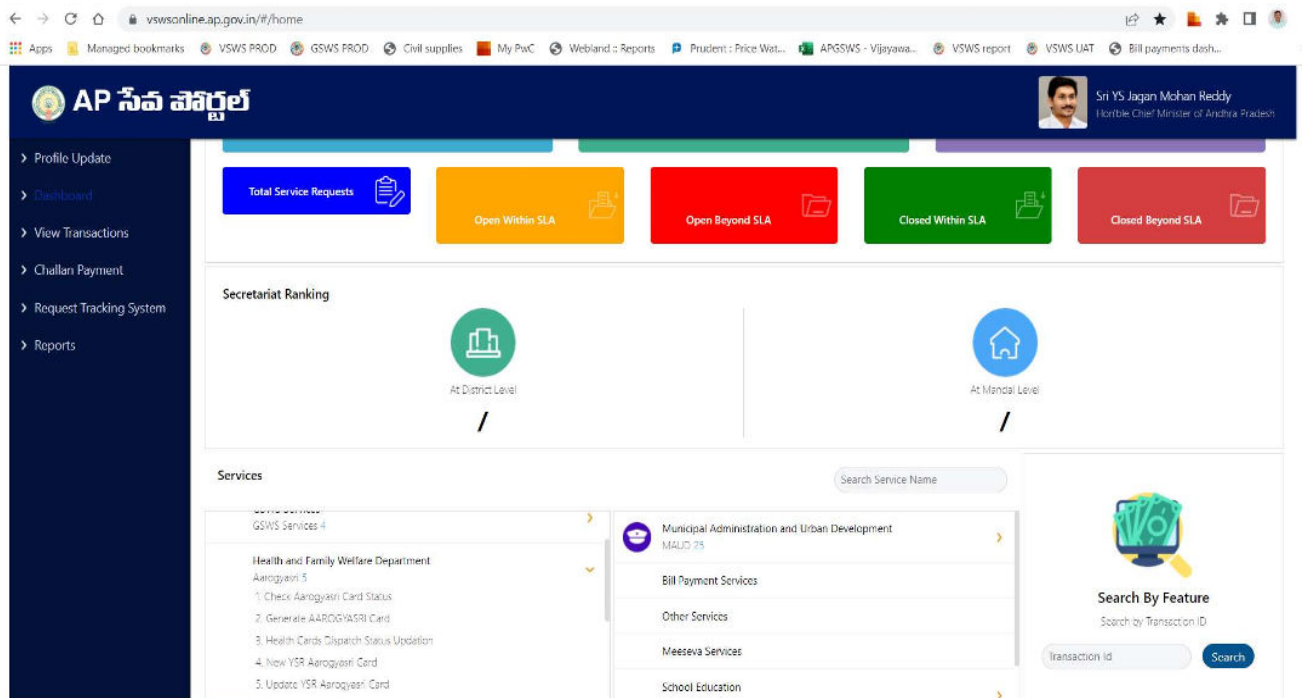
After the health cards are delivered to the secretariats the DA will inform the volunteer to deliver the cards to the doorstep of the citizen, after completion of the biometric verification of one of the family members. The eKYC module is present in the volunteer mobile app.

2. Health card dispatch status update

a) Enter the URL <https://vswsonline.ap.gov.in/#/home> and log in to the portal using your credentials.



b) Got to services, Click on Health and Family Welfare Department and select Aarogyasri services



- c) Click on the service “Health cards dispatch status updation” and the service screen will load as shown below. The status of the health card requests raised in his/her secretariat with the dispatch date and consignment numbers will be shown.

GSWS /Application Submission / Health And Family Welfare Department/ Health Cards Dispatch Status Updation

S.No	Member Name	UHID	Reference ID	Batch Date	Consignment ID	Received Date	Confirmation
1	UPPADA KAMALANADHAM	12260401279	NHC221226040127		EN472365952IN	dd/mm/yyyy	Confirm
2	BASVANTHI GOUDO	12230294870	NHC221223029487		EN472365952IN	dd/mm/yyyy	Confirm
3	SAHU HEERA	01020132797	NHC230102013279		EN472365952IN	dd/mm/yyyy	Confirm

Requests per page: 10

- d) Select the date on which the consignment was delivered to the secretariat and click on confirm.

GSWS /Application Submission / Health And Family Welfare Department/ Health Cards Dispatch Status Updation

S.No	Member Name	UHID	Reference ID	Batch Date	Consignment ID	Received Date	Confirmation
1	UPPADA KAMALANADHAM	12260401279	NHC221226040127		EN472365952IN	13/04/2023	Confirm
2	BASVANTHI GOUDO	12230294870	NHC221223029487		EN472365952IN	dd/mm/yyyy	Confirm
3	SAHU HEERA	01020132797	NHC230102013279		EN472365952IN	dd/mm/yyyy	Confirm

Requests per page: 10

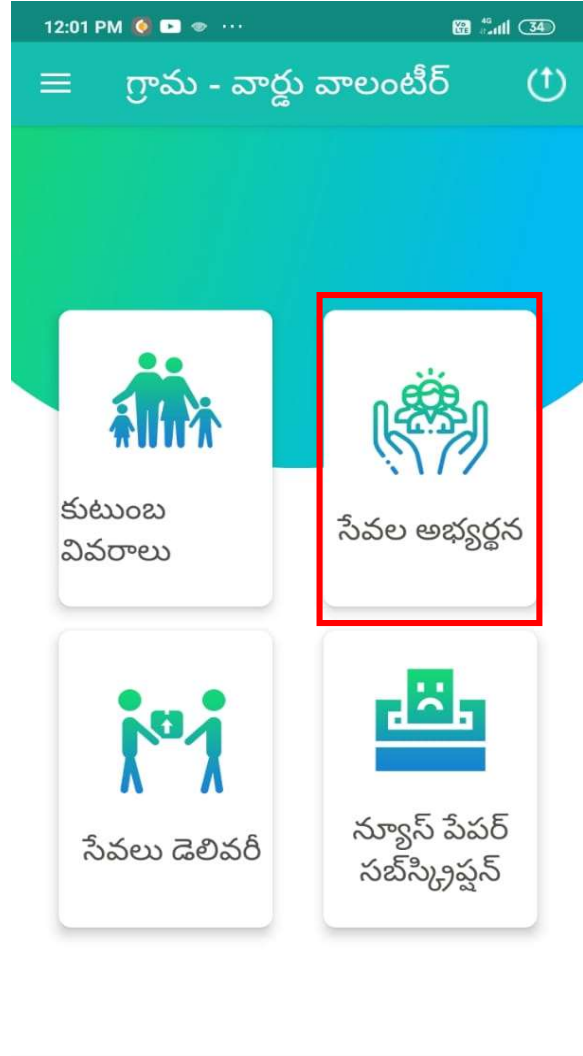
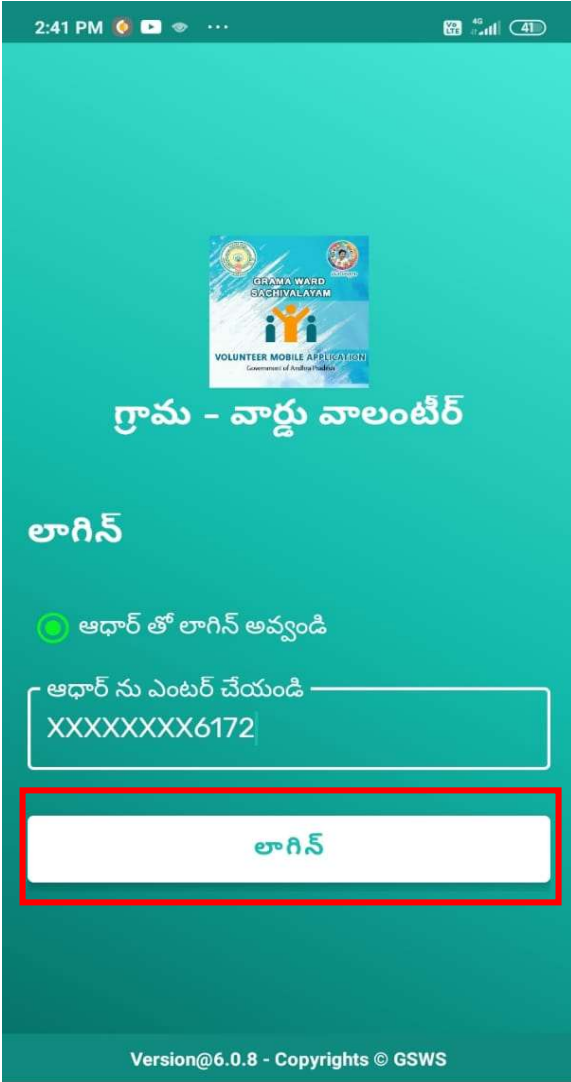
e) The confirmation will be successfully submitted as shown below, and the health card should be given to the volunteer to deliver it to the citizens.

The screenshot displays the AP Sahaj portal interface. At the top, there is a navigation menu on the left with options like Profile Update, Dashboard, Reports, View Transaction, Challan Payment, and Request Tracking System. The main header shows the user's name, Meena, and their role as Panchayat Secretary Grade-VI (DA). A central alert box states "Alert: Application submitted successfully" with an "Ok" button. Below the alert, a table lists health card records with columns for S.No, Member Name, UHID, Reference ID, Batch Date, Consignment ID, Received Date, and Confirmation. The table contains three rows of data. A "Requests per page" dropdown is set to 10, and a pagination control shows page 1 of 1.

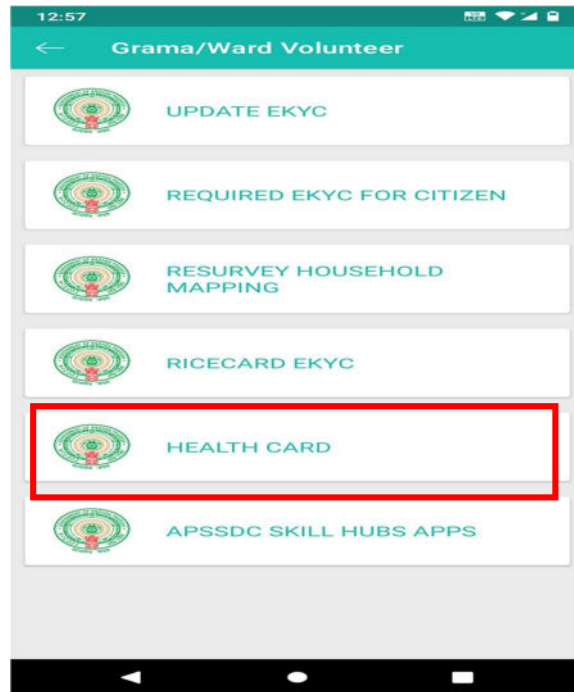
S.No	Member Name	UHID	Reference ID	Batch Date	Consignment ID	Received Date	Confirmation
1	UPPADA KAMALANADHAM	12260401279	NHC221226040127		EN472365952IN	13/04/2023	Confirm
2	BASVANTHI GOUDO	12230294870	NHC221223029487		EN472365952IN	dd/mm/yyyy	Confirm
3	SAHLI HEERA	01020132797	NHC230102013279		EN472365952IN	dd/mm/yyyy	Confirm

3. Health card eKYC for delivery

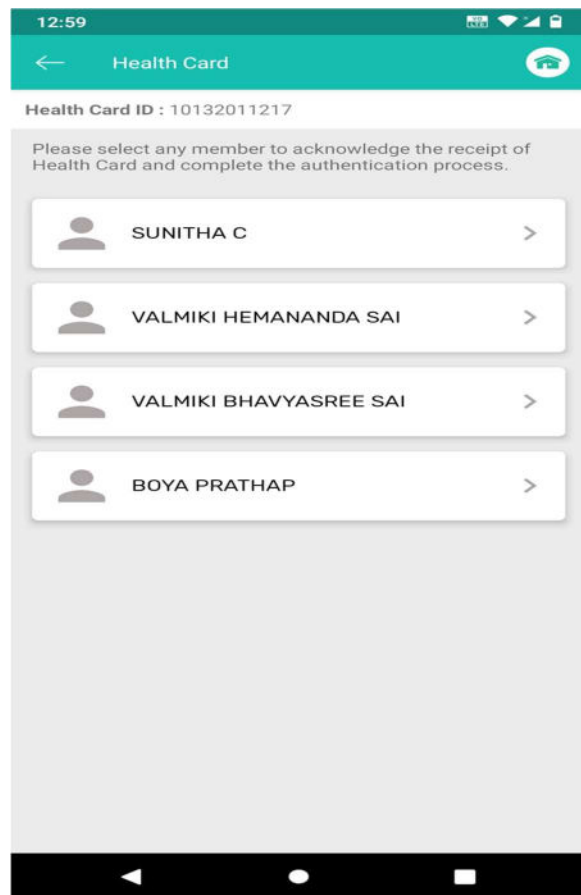
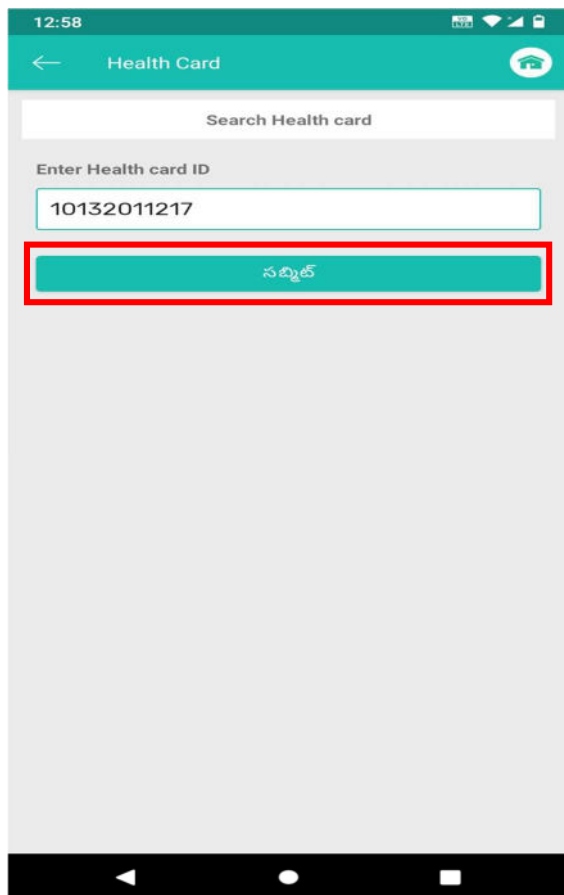
- Open the volunteer mobile app provided by the GSWS department and the volunteer will log in using his/her Aadhar through biometric authentication.
- Click on the “సేవల అభ్యర్థన” button as shown in the screen below.



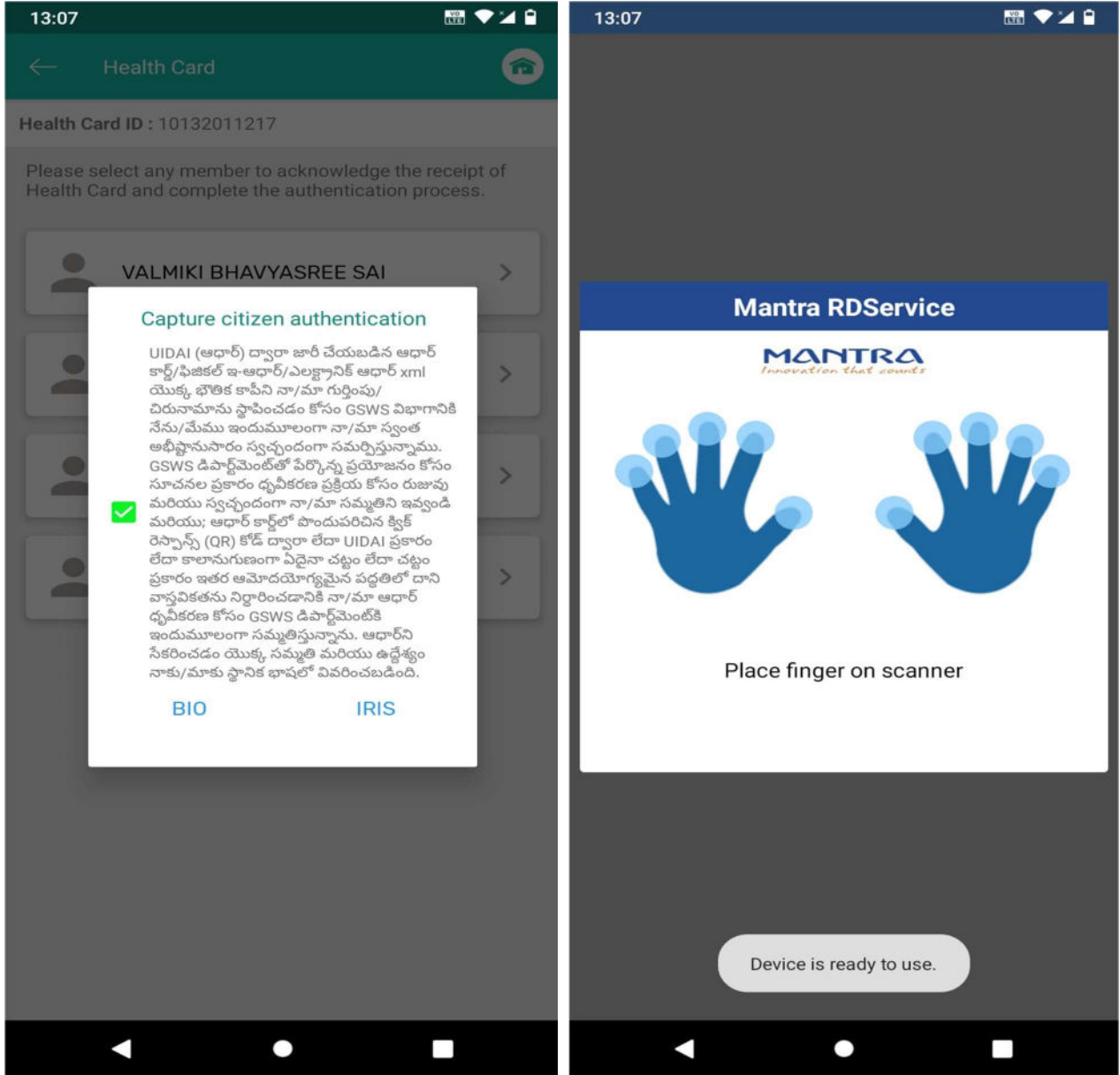
c) Click on the “**HEALTH CARD**” option which will take you to the eKYC screen.



d) In the next screen enter the Unique Health card ID (UHID) and click on “సబ్మిట్”.



- e) The family member details will be displayed as shown in the above screenshot.
- f) Click on any one of the family members' names and the eKYC disclaimer popup will be shown.
- g) Click on either of the buttons to capture the EKYC of the citizen through the biometric or IRIS devices provided.



h) Once the biometric/iris verification is completed the response will be shown as “**SUCCESS**” as shown below.

